Differentia Consulting QlikView Services...

OneView Methodology – enterprise enabled with application templates

Differentia Consulting has recognised a need for a robust methodology for implementing QlikView in the Enterprise and that business users need functional templates to help drive adoption, fast track projects, and generally assist in providing a rapid return to the business. We have developed **OneView** – a methodology which includes best practice for implementing QlikView, together with a series of business templates and example functional QlikView documents offering best practice use of the product.

Our **OneView** methodology caters for both tactical and strategic /business-critical use of QlikView and hence in addition to document design and build also covers all the technical aspects of implementing QlikView in an Enterprise, including:

- Data architecture and system Governance
- Document Change control
- Security
- System administration and QA
- Performance monitoring
- Resilience - DR and High availability
- Infrastructure sizing and deployment options including Cloud based

QlikView Managed Services

Differentia Consulting's Managed Services presents a 'Pick 'n' Mix' selection of offerings. Specific services can be selected according to your requirements, to:

- Manage your QlikView total cost of ownership
- Enhance service quality, reliability and availability
- Keep up to date with the latest QlikView enhancements
- Respond effectively to changing business requirements

Managed Services can be used to provide skills and expertise on an on-going basis as demand arises. Managed Service clients can take advantage of flexible delivery at preferential rates. All service communication and delivery will be managed by your dedicated Service Delivery Manager (SDM) with extensive QlikView consultancy experience, ensuring consistency and client-specific focus. Differentia Consulting can also provide infrastructure as a service, this married with our application managed services offering can provide a fully managed service.

QlikView Consulting

Differentia Consulting is an Elite QlikView partner in the UK and is capable of offering a wide range of services as well as providing software. These services permit a company to augment their internal development resource with a wide range of skills or to outsource whole projects as required. Differentia Consulting is capable of providing the following QlikView and business related services:

- Business consulting services
- Project Governance (Differentia Consulting have their own OneView methodology)
- Installation of QlikView software
- Upgrading of QlikView software
- QlikView application configuration (development)
- QlikView training as a Certified Training Partner

QlikView Training

With a strong team of certified trainers, Differentia Consulting are a QlikTech approved Education Service Provider for UK and Ireland and enabled to provide the same training manuals and material as QlikTech's QlikView training courses, so you can be assured of the same level of quality. In addition to certified training Differentia Consulting will provide client bespoke training.

QlikView Support & Customer Care

We recognise that our customer's make our company, therefore we've introduced a comprehensive customer care programme to ensure that you are getting the quality of service that you deserve to receive from us. Communications and hosting QlikView Customer Days are part of the customer care programme. (@QVUK)

Support is an essential aspect of Differentia Consulting's customer care service. We believe that our customers should have access to a dedicated QlikView support service that will be available to handle all of your support issues and queries and escalate calls on your behalf. This section of the care program is in place, with our dedicated support team.

Upgrades are integral to our support services and given the ease of which upgrades can be made as well as the improvements both in functionality but also in governance it makes sense to do so. QlikTech like many software houses only offer product support to current and previous two major releases. Another reason to keep current.

QlikView OEM partner enablement services

If you are an QlikView OEM partner then Differentia Consulting will be pleased to discuss ways in which we can help you working in partnership to deliver maintain and support your client facing solution. These services permit an OEM partner to augment their internal development resource with a wide range of skills or to outsource whole projects as required.
We offer all our current service offerings for the benefit of OEM partners:

QlikView OnDemand

Differentia Consulting is pleased to be able to offer clients QlikView OnDemand as part of a cloud based solution offering QlikView as a service as well as data enrichment and services.

For further information contact:

Differentia Consulting
i : differentia.co/qlikview
e : info@differentia.co
o: +44 (0) 8702 243 050
f : +44 (0) 8702 243 051

QlikView Templates 3rd Party Products and Extensions

Differentia Consulting have built many industry templates for various technologies. We are also resellers for various 3rd part QlikView products that extend the functionality of QlikView. These include Budgeting and Planning, Mapping and Output Management as well as data quality and monitoring tools. Feel free to contact for more details